

Frequently Asked Questions

<p>Where can I see my ICSC credits?</p>	<p>Under your ICSC Profile: Click MyICSC and the Payment History link will show your past transactions and corresponding credits.</p>
<p>I volunteer in several areas with ICSC, including committees, speaking events, etc. Why aren't those listed on my profile?</p>	<p>Our credit tracking is currently synced with your transaction history, so we are not able to track items that are not associated with a registration. We recommend you track this information on your end so you can include it at the time of renewal.</p>
<p>What if I am not able to attend ICSC events or programs in person?</p>	<p>You are not required to earn credits through ICSC activity. Designees earning all of their credits solely through outside organizations are still eligible to renew. ICSC also offers monthly webinars which are free to our members.</p>
<p>Can I apply continuing education earned through other designations and/or licensures to my ICSC certification renewal credits?</p>	<p>Of course! Just be sure to review this information with the Certification team so we can decipher how many credits each item may be worth.</p>
<p>I do not have enough credits. Should I just disregard communications about my renewal?</p>	<p>Absolutely not. Before any official deduction is made, please contact the Certification team to thoroughly review your personal status.</p>
<p>Do I need to earn 10 credits per certification?</p>	<p>No - Designees only need to earn 10 credits per renewal window, regardless of the number of credentials they hold.</p>
<p>I am retired but I want to keep my credentials. How do I do that?</p>	<p>We are happy to waive the credit requirement for our retired designees, so long as their profile officially reflects a 'Retired' status. Please note, a renewal application is still required.</p>
<p>Is there a fee to renew my credential?</p>	<p>Yes—there is a flat fee of \$125 to renew your designation for another 3 years. Designees holding multiple designations will only pay \$125, regardless of the number of credentials they hold.</p>
<p>If I miss the deadline to renew, will I lose my certification(s)?</p>	<p>Designees are encouraged to submit their renewal applications as early as possible. ICSC will review late submissions on a case-by-case basis.</p>
<p>I have more than 10 credits. Do I need to do anything?</p>	<p>Yes—designees holding 10 or more credits through ICSC event participation must complete the online renewal application. However, the professional development worksheet and supporting documentation are not required. The renewal fee of \$125 still applies.</p>
<p>What do I do if I have more than 10 credits, but they're not all from ICSC?</p>	<p>Designees holding 10 or more credits from multiple sources are still required to complete the online renewal application and professional development worksheet. Supporting documentation is required for any non-ICSC activity and the renewal fee of \$125 still applies.</p>