



# ASIA PACIFIC SHOPPING CENTER AWARDS

RECON ASIA-PACIFIC | MANILA | OCTOBER 2016

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## 2016 ASIA PACIFIC SHOPPING CENTER AWARDS

## **2016 AWARDS JURY**

ICSC's Asia Pacific Shopping Center Awards recognise excellence within the region's shopping centre industry and honours outstanding achievements in marketing and design/development of retail properties.

ICSC thanks the 2016 Awards Jury comprising dedicated industry professionals who gave their time and expertise to undertake an exhaustive judging process of a record-breaking number entries in this year's competition. They judged online each entry in their respective disciplines and convened with the ICSC in Thailand in September 2016 to determine the finalists and winners.

## 2016 ASIA PACIFIC SHOPPING CENTER AWARDS JURY

Chair - Development Jury



Neville G. Beer

Managing Director - Property
The Gandel Group Pty, Ltd.

Australia

**Development Jury** 



Simon Bee Global Design Director Benoy Limited Hong Kong



Brian Chuang Head of Project & Development Link Asset Management Ltd. Hong Kong



Phil Kim
Co-Chief Executive Officer
Managing Director
JERDE
Hong Kong



Sarah Lee Sky Yutaka, Ltd. Hong Kong



Joselito Luna Group Head, Innovation & Design Group Ayala Land, Inc. Philippines



Charn Srivikorn
Chairman
Gaysorn Land Asset Management
Co., Ltd.
Thailand



Taka Tsukiyasu Senior Director, Int'l Business Development GARDE U.S.P Japan



Nopporn Witoonchart
Chief Executive Officer
Siam Future Development, PLC
Thailand

**Chair - Marketing Jury** 



Carol Angelosanto
Chief Executive Officer
Marketing Warehouse Pty, Ltd.
Australia

**Marketing Jury** 



Gunyarak Piyakhun
First Executive Vice President,
Marketing Strategy and
Business Intelligence
Siam Piwat Company Limited
Thailand



Paul Pozzobon National Marketing Manager Mirvac Australia



Karen K.Y. Tam Assistant General Manager-Promotions & Marketing The Wharf (Holdings) Limited Hong Kong



Joaquin L. San Agustin Senior Vice President, Marketing Shopping Center Management Corporation – SM Supermalls Philippines



Rowena M. Tomeldan President Ayala Land, Inc. Philippines



Nicole Wilson General Manager Marketing Operations Vicinity Centres Australia



## **ADVERTISING**



**FASHION INTELLIGENCE INDEX** FASHION WALK HONG KONG

OWNER: HANG LUNG PROPERTIES LIMITED MANAGEMENT COMPANY: HANG LUNG REAL ESTATE AGENCY LIMITED

### **GOLD AW**ARD WINNER GOLD AWARD WINNER



EMBRACE YOUR EVERYDAY QV MELBOURNE MELBOURNE, AUSTRALIA

**OWNERS: DEXUS PROPERTY** GROUP PTY, LTD., VICTORIA SQUARE QV INVESTMENTS PTY. LTD. MANAGEMENT COMPANY: DEXUS PROPERTY GROUP PTY, LTD.

Fashion Walk conducted six fun and engaging surveys with key opinion leaders and fashionistas before executing a fully integrated program that resulted in YOY footfall and sales increases of more than 110%.

**QV** Melbourne successfully combined its digital assets and social media platforms with out-of-home advertising to execute their encompassing brand positioning campaign 'Embrace Your Everyday'.

## **ADVERTISING**



SIAM DISCOVERY: THE EXPLORATORIUM SIAM DISCOVERY BANGKOK, THAILAND

OWNER/MANAGEMENT COMPANY: SIAM PIWAT CO., LTD.



SM FEB 30TH ANNIVERSARY SALE SM SUPERMALLS PASAY CITY, PHILIPPINES



VR BENGALURU - ADVERTISING VR BENGALURU BENGALURU, INDIA

OWNER/MANAGEMENT COMPANY: VIRTUOUS RETAIL

Siam Discovery: The Exploratorium offered visitors the opportunity to experiment with new products, embrace new ideas and make personal purchases, aided by the power of advanced digital technology.

Fifty-seven centres across the Philippines began a yearlong series of themed events and promotions with a grand-scale event designed to mark and celebrate the 30th anniversary of SM Supermalls.

VR Bengaluru utilized its local nickname, 'Black Box on Whitefield Road', in a dynamic advertising campaign that emphasized the centre as a 'Box of Delights' catering to every lifestyle element.



# **BUSINESS-**TO-BUSINESS



DRIVE BY MIRVAC MIRVAC SYDNEY, AUSTRALIA



HANDOVER CONFERENCE @ SM CITY TIANJIN SM CITY TIANJIN TIANJIN, CHINA

OWNER: SM PRIME HOLDINGS, INC. MANAGEMENT COMPANY: SM SHOPPING CENTER (TIANJIN) CO., LTD.





SM PARTNER'S SUMMIT 'BRICKS CLICK' SM PRIME HOLDINGS, INC. PASAY CITY, PHILIPPINES

The 'Drive by Mirvac' initiative offers retailers an integrated marketing platform to help them achieve their full sales potential, while fostering positive working relationships and open communications.

The Handover Conference @ SM City Tianjin drew more than 400 brand owners, mainstream media and industry experts to witness the signing of a strategic agreement between Handover and the SM Group.

SM hosted a two-day event for its distinctive tenants and partners that incorporated a retail summit, an innovation forum and an awards evening, whilst revealing the brand's five-year development plan.

# CAUSE RELATED MARKETING

### SILVER AWARD WINNER



AYALA MALLS LITTLE FREE LIBRARY AYALA LAND MALLS, INC. MAKATI CITY, PHILIPPINES



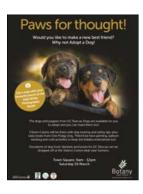
NATION-LEADING ACCESSIBILITY PROGRAM BAYFAIR SHOPPING CENTRE MOUNT MAUNGANUI, NEW ZEALAND

OWNERS: AMP CAPITAL SHOPPING CENTRE FUND, FISHER FUNDS MANAGEMENT COMPANY: AMP CAPITAL SHOPPING CENTRES



MAKE A PENINSULA PLEDGE BAYSIDE SHOPPING CENTRE FRANKSTON, AUSTRALIA

OWNER\MANAGEMENT COMPANY: VICINITY CENTRES



PAWS FOR THOUGHT DOG ADOPTION DRIVE BOTANY TOWN CENTRE AUCKLAND, NEW ZEALAND

OWNER: PSPIB WAIHEKE, LTD. MANAGEMENT COMPANY: AMP CAPITAL SHOPPING CENTRES



'COLOURING • CARING FOR ALZHEIMER'S' CAMPAIGN FESTIVAL WALK HONG KONG

OWNER: MAPLETREE GREATER CHINA COMMERCIAL TRUST MANAGEMENT COMPANY: MAPLETREE GREATER CHINA PROPERTY MANAGEMENT LIMITED

The 'Little Free Library' Program at Ayala Malls enables diverse partnerships for free book exchanges on both national and grassroots levels, whilst promoting the joy of reading and literacy awareness.

The Bayfair Shopping Centre has achieved a Platinum rating with the national social change organisation 'Be.Accessible', and is well on its way to becoming the most accessible shopping centre in New Zealand.

With a small donation to a charity supporting victims of family violence, Bayside Shoppers were invited to colour a section of a large in-centre mural designed by mindfulness illustrator Georgia Perry.

Botany Town Centre's community-focused 'Paws for Thought Dog Adoption Drive' helped simplify the pet adoption process and place desperate and unwanted dogs and puppies into new forever homes.

Festival Walk helped educate and build awareness of the presence of Alzheimer's disease amongst Hong Kong residents with its multi-phased campaign combining art therapy with the holiday giving spirit.



**INORBIT PINK POWER 2015** INORBIT MALLS INDIA PVT, LTD. MUMBAI, INDIA



A REINDEER CHRISTMAS MAL TAMAN ANGGREK JAKARTA, INDONESIA

OWNER: MULIA GROUP MANAGEMENT COMPANY: PT MULIA INTIPELANGI



THE FIRST SMILE DAY **PHILIPPINES** MEGAWORLD CORPORATION QUEZON CITY, PHILIPPINES



DENIM DRIVE BY MELBOURNE CENTRAL MELBOURNE CENTRAL MELBOURNE, AUSTRALIA

OWNER/MANAGEMENT COMPANY: THE GPT GROUP



SHARE MY SHOES MIRVAC SYDNEY, AUSTRALIA

The 'Pink Power' initiative conducted at four Inorbit Malls empowered women entrepreneurs of all ages by providing them with an in-centre retail outlet, offered free of charge for a duration of nine months.

Mal Taman Anggrek enlisted community, creative and business partners to stage a Christmas event for children with cancer and raised more than \$52,000 USD for the Indonesian Kids Cancer Foundation.

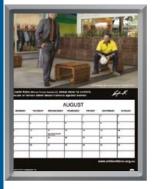
The 'First Smile Day Philipines' benefit event held at several Megaworld Lifestyle Malls raised more than \$77,000 USD for Operation Smile Philippines, a charity that benefits children with cleft palates.

Melbourne Central's 'Denim Drive' helped raise awareness for a new social enterprise whilst promoting sustainable fashion practices, resulting in more than 100 kilos of donated denim products.

The 'Share My Shoes' community program at Mirvac encouraged customers to donate more than 11,800 pairs of shoes during the four-week campaign in support of the brand's national charity partner.

# CAUSE RELATED MARKETING

### SILVER AWARD WINNER



ORION CONSTRUCTION CALENDAR ORION SPRINGFIELD CENTRAL SPRINGFIELD CENTRAL, AUSTRALIA

OWNER/MANAGEMENT COMPANY: MIRVAC



CREATE AND CELEBRATE -NAIDOC WEEK ORION SPRINGFIELD CENTRAL SPRINGFIELD CENTRAL, AUSTRALIA

OWNER/MANAGEMENT COMPANY: MIRVAC



ANGEL SMILES 2016 PARK CENTRAL HONG KONG

OWNER: SUN HUNG KAI REAL ESTATE AGENCY, LTD. MANAGEMENT COMPANY: HONG YIP SERVICE COMPANY



CHARITY AT HEART PAVILION KUALA LUMPUR KUALA LUMPUR, MALAYSIA

OWNER: MTRUSTEE BERHAD FOR PAVILION REIT MANAGEMENT COMPANY: PAVILION REIT MANAGEMENT SDN BHD



EARTH HOUR @ SM CITY CHONGQING SM CITY CHONGQING CHONGQING, CHINA

OWNER: SM PRIME HOLDINGS, INC.
MANAGEMENT COMPANY: SM

CITY (CHONGQING) CO., LTD.

Orion's fundraising calendar in support of the national White Ribbon campaign featured images of 12 Mirvac construction members dressed for work, and 'dressed for best' in centre retailer fashions.

Orion Springfield Central held a series of free and interactive workshops that allowed children to learn through art, song, performance and dance about the cultural importance of Indigenous Australians. Park Central's 'Angel Smiles 2016' campaign included a series of events to raise awareness and funds for a local organization supporting children with a rare genetic disorder affecting the nervous system.

Pavilion KL's 'Charity at Heart' campaign featured Chinese New Year gift sets hand-painted by 120 specialneeds children, with proceeds supporting nine partner charities across the nation.

The 'Earth Hour @ SM City Chongqing' campaign inspired thousands of people to travel a distant equivalent to circling the Earth by simply taking 10,000 steps each day over a 10-day period.



GREEN VISION: THE SM MISSION SM CITY MARILAO AND SM BALIWAG MARILAO, PHILIPPINES

MANAGEMENT COMPANY: SM PRIME HOLDINGS, INC.



STUDENT SUSTAINABILITY TOUR STOCKLAND BALDIVIS BALDIVIS, AUSTRALIA

OWNER/MANAGEMENT COMPANY: STOCKLAND



ONLINE TOY DONATION DRIVE AND SHOPPING PORTAL TAI PO MEGA MALL HONG KONG

OWNER: SUN HUNG KAI REAL ESTATE AGENCY LIMITED MANAGEMENT COMPANY: KAI SHING MANAGEMENT SERVICES LIMITED

SM Supermalls drew more than 20,000 visitors to its innovative solar-powered art installation, eco-concert and music festival, promoting modern living in conjunction with environmental awareness.

Stockland's Student Sustainability Tour provided local college students with an opportunity to create their own liveable development, whilst learning about the importance of sustainable urban design. Tai Po Mega Mall's Christmas campaign in support of the Hong Kong YMCA brought the conventional community toy donation drive to another level by merging charity with an online shopping experience.

# EMERGING DIGITAL TECHNOLOGY



APM XMAS XCITEMENT GADGETS ONLINE APM KWUN TONG, HONG KONG

OWNER: SUN HUNG KAI REAL ESTATE AGENCY LIMITED MANAGEMENT COMPANY: KAI SHING MANAGEMENT SERVICES LIMITED



IBEACON EASTER EGG HUNT BENDIGO MARKETPLACE SHOPPING CENTRE BENDIGO, AUSTRALIA

OWNER: ISPT SUPER PROPERTY MANAGEMENT COMPANY: COLLIERS INTERNATIONAL



LINK PARK & DINE APP LINK ASSET MANAGEMENT LIMITED HONG KONG



CELEBRATE CHINESE NEW YEAR QUEEN VICTORIA BUILDING SYDNEY, AUSTRALIA

OWNER: GIC REAL ESTATE MANAGEMENT COMPANY: IPOH – QVB





SM SUPERMALLS MOBILE APP 'DOWNLOAD AND WIN' SM SUPERMALLS SHOPPING CENTER MANAGEMENT CORPORATION PASAY CITY, PHILIPPINES

apm's innovative platform combined the convenience of online shopping with the benefits of traditional retail, allowing consumers to shop online for in-store pick-up during the prime holiday shopping period.

Bendigo Marketplace's unique digital Easter Egg Hunt campaign utilized iBeacon technology combined with a smartphone app to provide a fun and interactive experience for both children and their parents.

The 'Link Park & Dine' app provides users with convenient dining and shopping recommendations, as well as practical functions that include parking spot availability, find my car and e-queuing.

QVB activated an Instagram Vending Machine as part of its 'Celebrate Chinese New Year' campaign, creating a truly innovative customer experience, whilst strengthening the brand's social media presence.

The launch of SM Supermalls mobile app included an innovative digital scratch-card game that significantly increased user downloads, whilst registering a recordbreaking 82% prize redemption rate.



INSIDE A FRENCH CHATEAU
- EXHIBITION OF ANTIQUE
FRENCH FURNITURE
SHANGHAI IFC MALL
SHANGHAI, CHINA

OWNER/MANAGEMENT COMPANY: SUN HUNG KAI PROPERTIES



ELECTRONIC CREDIT
PAYMENT: ANT CHECK LATER
INSTALLATION
XIDAN JOY CITY
BEIJING, CHINA

OWNER: JOY CITY PROPERTY LIMITED MANAGEMENT COMPANY: XIDAN JOY CITY CO., LTD.



MOBILE QQ HOT CHAT TREASURE-FINDING CAMPAIGN YANTAI JOY CITY YANTAI, CHINA

OWNER: JOY CITY PROPERTY LIMITED MANAGEMENT COMPANY: YANTAI JOY CITY CO., LTD.

Shanghai ifc Mall's 'Inside a French Chateau' exhibit used a variety of emerging technologies, including virtual reality, to allow visitors to experience the original art pieces and furniture of 18th century France.

Xidan Joy City's strategic partnership with the Ant Check Later Service allows customers to make installment payments on purchases, offering repayment options of three-, six- or 12-month periods.

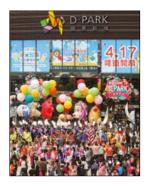
Yantai Joy City innovatively incorporated core features and functions from HOT CHAT into its mobile treasurefinding game, drawing thousands of competitors to the centre during the holiday season.

# GRAND OPENING, EXPANSION & RENOVATION



BROADWAY SYDNEY 'MIX IT UP' PRE-DEVELOPMENT CAMPAIGN BROADWAY SYDNEY SYDNEY, AUSTRALIA

OWNER: MIRVAC & PERRON GROUP MANAGEMENT COMPANY: MIRVAC



THE BIRTH OF 'WORLD'S FIRST MULTIPLE I NTELLIGENCE KIDS MALL' D-PARK HONG KONG

OWNER: NEW WORLD
DEVELOPMENT
COMPANY LIMITED
MANAGEMENT COMPANY:
DISCOVERY PARK
COMMERCIAL SERVICES, LTD.



THE ATRIUM AT GREENWOOD PLAZA GREENWOOD PLAZA NORTH SYDNEY, AUSTRALIA

OWNER: MIRVAC & TIAA HENDERSON REAL ESTATE MANAGEMENT COMPANY: MIRVAC



ELECTRIC FIELDS BY HIGHPOINT HIGHPOINT SHOPPING CENTRE MARIBYRNONG, AUSTRALIA

OWNERS: HIGHPOINT PROPERTY GROUP, THE GPT WHOLESALE SHOPPING CENTRE FUND AND THE GPT GROUP MANAGEMENT COMPANY: THE GPT GROUP



THE MALL ZHUHAI OF WALMART ASIA REALTY THE MALL ZHUHAI ZHUHAI, CHINA

OWNER/MANAGEMENT COMPANY: WALMART ASIA REALTY

Broadway Sydney implemented the 'It's Time to Mix It Up' campaign to maintain and increase footfall and sales during its redevelopment phase and to position itself as a new and elevated centre.

Following its grand opening after an extensive renovation project, D·PARK has emerged as Hong Kong's first dedicated family-oriented retail destination and the 'World's First Multiple Intelligence Kids Mall'.

The newly redeveloped Atrium at Greenwood Plaza has enhanced the customer experience with improved physical infrastructure to offer visitors a modern and elevated dining experience

Highpoint celebrated the opening of its casual dining and entertainment precinct with a vibrant festival that featured neon lights, street food, musical performances and an in-centre game show.

The Mall Zhuhai, the first of a planned chain developed and operated by Walmart, is a community-oriented shopping centre offering local families a convenient one-stop, all-around shopping experience.



PACIFIC FAIR - LIKE NEVER BEFORE - STAGE OPENING PACIFIC FAIR BROADBEACH, AUSTRALIA

OWNER: AMP CAPITAL INVESTORS, LTD. MANAGEMENT COMPANY: AMP CAPITAL SHOPPING CENTRES



SIAM DISCOVERY: THE EXPLORATORIUM GRAND OPENING SIAM DISCOVERY: THE EXPLORATORIUM BANGKOK, THAILAND

OWNER/MANAGEMENT COMPANY: SIAM PIWAT CO., LTD.



IT'S ALL HERE. AND IT'S ALL YOURS. STOCKLAND HARRISDALE PERTH, AUSTRALIA

OWNER/MANAGEMENT COMPANY: STOCKLAND

### SILVER AWARD WINNER



GRAND OPENING TAROKO PARK KAOHSIUNG TAIPEI CITY, TAIWAN

OWNER/MANAGEMENT COMPANY: TAROKO DEVELOPMENT CORPORATION



VR BENGALURU -GRAND OPENING VR BENGALURU BENGALURU, INDIA

OWNER/MANAGEMENT COMPANY: VIRTUOUS RETAIL

As Queensland's newest fashion destination, Pacific Fair offers the Gold Coast community a variety of specialty fashion and beauty stores, including David Jones, UNIQLO and the region's first H&M.

After an extensive renovation project, the newly opened Siam Discovery: The Exploratorium offers a vast array of retail options in a multisensory environment spread across 40,000m² of floor space.

The 'It's all here. And It's all yours' campaign was a four-week-long initiative designed to generate excitement, community ownership and anticipation prior to the grand opening of Stockdale Harrisdale.

Taroko Park is a recreational and leisure shopping destination housing more than 220 retail brands, food and beverage offerings, Amabassador Theatres, WeSport Gym and international go-kart circuit.

Uniquely identified as the 'Black Box on Whitefield Road', VR Bengaluru is an integrated lifestyle destination featuring upscale brands, a luxury boutique hotel, and a collaborative co-working space.

# INTEGRATED DIGITAL CAMPAIGNS



UNWRAP CHRISTMAS EVERYDAY AMP CAPITAL SHOPPING CENTRES SYDNEY, AUSTRALIA



HIDE & GO SNAP BENDIGO MARKETPLACE SHOPPING CENTRE BENDIGO, AUSTRALIA

OWNER: ISPT SUPER PROPERTY MANAGEMENT COMPANY: COLLIERS INTERNATIONAL



IAPM MALL – LABOUR DAY IBEACON & WECHAT ONLINE PRIVILEGE IAPM MALL SHANGHAI, CHINA

OWNER/MANAGEMENT COMPANY: SUN HUNG KAI PROPERTIES



MISS KYREE LOVES KARRINYUP STYLE SERIES KARRINYUP SHOPPING CENTRE KARRINYUP, AUSTRALIA

OWNER: UNISUPER MANAGEMENT COMPANY: AMP CAPITAL



DIGITAL DRIVE MIRVAC SYDNEY, AUSTRALIA

AMP's Christmas campaign featured an engaging online competition that incented customers to unwrap digital presents for a chance to win prizes, or to have a donation made on their behalf to a local charity.

Bendigo's fun and interactive 'Hide & Go Snap' campaign allowed customers to engage with the centre and retailer brands, and to share their experiences with friends online via the Snapchat platform.

iapm mall integrated iBeacon technology with WeChat to create a mobile 'shake game' app that incented customers to visit designated checkpoints to collect e-coins redeemable at centre retailers.

Karrinyup capitalised on the popularity of Scandinavian interior design and homestyling trends to launch its first fully digital lifestyle campaign – the Miss Kyree Loves Karrinyup Style Series. Mirvac's two foodthemed campaigns designed to kickstart or boost databases at its smaller centres resulted in substantial increases in database and member registration for the participating centres.

## GOLD AWARD WINNER



HOMEWARES RETAILERS CAMPAIGN RHODES WATERSIDE SYDNEY, AUSTRALIA

OWNER: MIRVAC/PERRON MANAGEMENT COMPANY: MIRVAC



TAIKOO HUI'S 2015 SUMMER CAMPAIGN-SPEEDY ATTRACTION TAIKOO HUI GUANGZHOU, CHINA

OWNER/MANAGEMENT COMPANY: SWIRE PROPERTIES LIMITED



#OURGONG BY WOLLONGONG CENTRAL WOLLONGONG CENTRAL WOLLONGONG, AUSTRALIA

OWNER: GPT WHOLESALE SHOPPING CENTRE FUND MANAGEMENT COMPANY: THE GPT GROUP

Known locally as the 'IKEA centre', Rhodes Waterhouse showcased its diverse range of homeware retailers on social media platforms to position the centre as a one-stop homeware destination. TaiKoo Hui's 'Speedy Championship' game challenged more than 24,000 online users to complete a comprehensive series of tests and driving skills needed to earn their virtual race car driver's licence.

Wollongong Central launched the 'Discover #ourgong' campaign with a unique photobooth activation that registered more than 1,700 uses of #ourgong and generated a 23% growth in Instagram followers.

# MARKETING POSITIONING & BRAND AWARENESS

### GOLD AWARD WINNER



AYALA MALLS BLOOMS AYALA LAND MALLS, INC. MAKATI CITY, PHILIPPINES



'ALL IN HERE' FASHION LEADERSHIP POSITIONING CAMPAIGN CHENGDU INTERNATIONAL FINANCE SQUARE CHENGDU, CHINA

OWNER: THE WHARF (HOLDINGS) LIMITED MANAGEMENT COMPANY: HARRIMAN PROPERTY MANAGEMENT LIMITED



ARCHITECTS OF BEAUTY BY HIGHPOINT HIGHPOINT SHOPPING CENTRE MARIBYRNONG, AUSTRALIA

OWNER: HIGHPOINT PROPERTY GROUP, GPT WHOLESALE SHOPPING CENTRE FUND, THE GPT GROUP MANAGEMENT COMPANY: THE GPT GROUP



THE MARKET ROOM HYPERDOME SHOPPING CENTRE LOGANHOLME, AUSTRAILA

OWNER: QIC LOGAN HYPERDOME PTY, LTD. MANAGEMENT COMPANY: QIC PROPERTIES PTY, LTD.



'REBRANDING CAMPAIGN' OF LINK LINK ASSET MANAGMENT LIMITED HONG KONG

The 'Blooms' campaign included a season of planting, garden tours, green talks and workshops to demonstrate how Ayala Malls integrates environmental preservation into its overall business model.

Chengdu IFS used a series of signature events combined with fashion-related workshops and online tools to engage customers in the brand's evolution by co-creating content for the centre's digital platforms.

The 'Architects of Beauty by Highpoint' initiative was a series of 15 events featuring centre retailer products that inspired and educated customers in the domains of makeup, skincare and fragrance.

Hyperdome Shopping Centre's multifaceted campaign to position its new \$21 million fresh-food offer 'The Market Room' included special events, promotions and food demonstrations by celebrity chefs. Link implemented a city-wide series of advertising and publicity events and activities to stengthen its image that included the revealing of a new national brand identity, logo and brand promise.

# **PUBLIC RELATIONS**

# AND EVENTS



LOVE YOURSELF, AUTUMN WINTER 2016 MACQUARIE CENTREAMP CAPITAL NORTH RYDE, AUSTRALIA

OWNER: AMP CAPITAL SHOPPING CENTRE FUND MANAGEMENT COMPANY: AMP CAPITAL



THE NEW NORTH NORTHLAND SHOPPING CENTRE MELBOURNE, AUSTRALIA

OWNERS: VICINITY CENTRES PM AND THE GPT GROUP MANAGEMENT COMPANY: VICINITY CENTRES PM

## SILVER AWARD WINNER



THE VAN GOGH ALIVE **EXPERIENCE** BEIJING CHAOYANG JOY CITY BEIJING, CHINA

OWNER: JOY CITY PROPERTY LIMITED MANAGEMENT COMPANY: BEIJING HONG TAI JI YE REAL ESTATE CO., LTD.



THE FASHION ILLUSTRATIVE **BURNSIDE VILLAGE** ADELAIDE, AUSTRALIA

OWNER/MANAGEMENT COMPANY: COHEN GROUP



THE ARTISTS PLAYGROUND THE GALERIES SYDNEY, AUSTRALIA

OWNER: GOVERNMENT OF SINGAPORE INVESTMENT CORPORATION (GIC) MANAGEMENT COMPANY: IPOH PROPERTY PTY, LTD.

The Macquarie Centre's digital fashion film 'Love Yourself' was amplified in-centre and across all digital and social media platforms, reaching more than 1.43 million users during the course of the campaign.

Northland's multifaceted 'The New North' branding campaign featured a quirky calendar, luxurious fashion style den, foodie heaven event and interactive family fun with 'The Best Birthday Ever'

As a Beijing first, Chaoyang Joy City's hosting of the 'Van Gogh Alive' exhibition featured a 360° interactive art space using high-definition projection to display 3,000 pieces of the artists's work.

In partnership with a local fashion school and an Adelaide fashion magazine, Burnside Village invited customers to create a fashion illustration using an outfit from a centre brand or retailer as inspiration.

The Galeries partnered with Art Month Sydney for 'The Artists Playground' initiative, an immersive and interactive platform for emerging street artists, illustrators and designers to showcase their talents.

# **PUBLIC RELATIONS** AND EVENTS



THE SUNSET SUPPER CLUB GARDEN CITY SHOPPING CENTREAMP CAPITAL PERTH, AUSTRALIA

OWNER/MANAGEMENT COMPANY: AMP CAPITAL SWIMMING BY THE HARBOUR @HARBOUR CITY HARBOUR CITY HONG KONG

OWNER: WHARF **ESTATES LIMITED** MANAGEMENT COMPANY: HARBOUR CITY ESTATES LIMITED

## 



THE EVENT SERIES **HARBOURSIDE** SHOPPING CENTRE SYDNEY, AUSTRALIA

OWNER/MANAGEMENT COMPANY: MIRVAC



TPFF KARRINYUP ACTIVE LIVING LUNCH KARRINYUP SHOPPING CENTRE KARRINYUP, AUSTRALIA

**OWNER: UNISUPER** MANAGEMENT COMPANY: AMP CAPITAL



'CHEERS EXPRESS' OF LINK LINK ASSET MANAGMENT LIMITED HONG KONG

Designed to test the potential market for evening dining at Garden City, the 'Sunset Supper Club' attracted more than 14,000 visitors, surpassing every objective set for generating traffic and publicity.

The 'Swimming by the Harbour @Harbour City' campaign featured a series of public events and activities set around a large-scale outdoor art exhibit created by hyper-realist artist Carole Feuerman.

Harbourside hosted three exciting activations designed to combat declining visitor numbers during a redevelopment phase; these highimpact events were a Darling Harbour first and offered free of charge.

Karrinyup teamed up with a local fashion festival for its 'Active Living Lunch' - a fashion runway show featuring barefoot models showcasing the centre's vast array of activewear retailers and brands.

The 'Cheers Express' community event campaign featured food trucks staffed by celebrity chefs, a mobile candy van and photo booth, and fundraising intiatives for HOPE Worldwide (Hong Kong) charity.

### SILVER AWARD WINNER



GUINNESS WORLD OF RECORDS: LANTERNS OF HOPE MEGAWORLD CORPORATION QUEZON CITY, PHILIPPINES



PIKA FEVER MIKIKI HONG KONG

OWNER: SUN HUNG KAI PROPERTIES MANAGEMENT COMPANY: SUN HUNG KAI REAL ESTATE AGENCY, LTD.



CHRISTMAS SPARKLES PAVILION KUALA LUMPUR KUALA LUMPUR, MALAYSIA

OWNER: MTRUSTEE BERHAD FOR PAVILION REIT MANAGEMENT COMPANY: PAVILION REIT MANAGEMENT SDN BHD



QVB - CELEBRATE CHRISTMAS QUEEN VICTORIA BUILDING SYDNEY, AUSTRALIA

OWNER: GIC REAL ESTATE MANAGEMENT COMPANY: IPOH – QVB



THE SHOPPES AT MARINA BAY SANDS: LITTLE LUXURY STARS THE SHOPPES AT MARINA BAY SANDS SINGAPORE

The 'Lanterns of Hope' event united the Filipino-Chinese community as they transformed 19,552 origami lanterns, a traditional Chinese symbol of luck, into the World's Largest Display of Origami Lanterns. Mikiki's Christmas and Chinese New Year campaign 'Pika Fever' included an extensive series of creative promotional events and activities featuring the global anime sensation 'Pokemon'. Pavilion KL generated extensive media attention during its 'Christmas Sparkles' campaign featuring a 75-foot-tree decorated with 3,100 crystal strands and more than 174,000 Swarovski crystal pieces.

The 'Celebrate Christmas' campaign, featuring Sydney's tallest Christmas tree set amidst a sparkling Enchanted Garden laden with Swarovski crystals, generated more than \$2.8 million in PR value for QVB.

To celebrate the official launch of its children's collection, The Shoppes transformed its skating rink into a plush garden to present a vibrant collection of fashion and lifestyle offerings for little adults.

# PUBLIC RELATIONS AND EVENTS

SILVER AWARD WINNER



FLORAL TILES CHRISTMAS @ SM LIFESTYLE CENTER SM LIFESTYLE CENTER, XIAMEN XIAMEN, CHINA

OWNER: SM PRIME HOLDINGS, INC. MANAGEMENT COMPANY: XIAMEN SM CITY CO., LTD.



'STANLEY PLAZA CHRISTMAS SEASIDE MARKET' OF LINK STANLEY PLAZA HONG KONG

OWNER/MANAGEMENT COMPANY: LINK ASSET MANAGEMENT LIMITED



WESTFIELD INNALOO -WESTFIELD INNALUAU WESTFIELD INNALOOSCENTREGROUP INNALOO, AUSTRALIA

OWNER/MANAGEMENT COMPANY: SCENTREGROUP, LTD.



IMMERSION THEATER@XIDAN JOYCITY:MOVIE FORM THE INSIDE XIDAN JOY CITY BEIJING, CHINA

OWNER: COFCO MANAGEMENT COMPANY: XIDAN JOY CITY CO., LTD.

SM paid homage to the cultural importance of handpainted floral tiles during its Christmas campaign, attracting more than 157,000 netizen followers, who generated more than 400,000 comments. The 'Christmas Seaside Market' was Hong Kong's first German Villageinspired open market and featured more than 100 festive delicacies, traditional toys and nutcrackers, and themed entertainment. The 'Westfield InnaLUAU' event invited customers to send off summer in a tropical style with an evening featuring food trucks, a tiki pop-up bar and Hawaiian themed games, dancers and drummers.

The 'Immersion
Theater: Ghost Blows
the Lamp' program
held at Xidan Joy
City attracted more
than 90,000 people
to the centre to enjoy
an immersive and
entertaining movieworld experience.

# SALES PROMOTION/ TRAFFIC ACTIVATION



**BROADWAY SYDNEY** 'LUMINOUS' CAMPAIGN **BROADWAY SYDNEY** SYDNEY, AUSTRALIA

OWNER: MIRVAC & PERRON GROUP MANAGEMENT COMPANY:



FESTIVAL WALK 'SECRET CODE GIFT SURPRISES' CAMPAIGN FESTIVAL WALK HONG KONG

**OWNER: MAPLETREE GREATER** CHINA COMMERCIAL TRUST MANAGEMENT COMPANY: MAPLETREE GREATER CHINA PROPERTY MANAGEMENT LIMITED

### **GOLD AW**ARD WINNER **GOLD AW**ARD WINNER



WHERE'S WALLY? - THE HAPPINESS HUNT @ HARBOUR CITY HARBOUR CITY HONG KONG

OWNER: WHARF **ESTATES LIMITED** MANAGEMENT COMPANY: HARBOUR CITY **ESTATES LIMITED** 



HELLO SYDNEY! HARBOURSIDE SHOPPING CENTRE AND BIRKENHEAD POINT OUTLET CENTRE AUSTRALIA

MANAGEMENT COMPANY: MIRVAC



ONCE UPON A TIME HYPERDOME SHOPPING CENTRE LOGANHOLME, AUSTRALIA

OWNER: QIC LOGAN HYPERDOME PTY, LTD. MANAGEMENT COMPANY: QIC PROPERTIES PTY, LTD.

The 'Luminous' campaign at Broadway Sydney featured six unique Kinetic Light display shows representing the key sentiments of Christmas - Love, Hope, Wisdom, Peace, Sharing and Joy.

Festival Walk drew customers to the mall's lower levels with its 'Under Construction' initiative, an interactive gaming zone offering visitors the opportunity to win gifts and discounts by solving codes.

Harbour City transformed its centre into a life-sized 'Where's Wally?' 3D exhibit, drawing more than 5.7 million visitors with a unique series of events and activities featuring the iconically elusive character.

The 'Hello Sydney!' VIP Tourist program offered visitors big savings on the best the city had to offer at three Sydney shopping centres, including great shopping, fabulous food and entertainment.

Hyperdome's two family-friendly events, inspired by the work of Lewis Caroll and Roald Dahl, collectively drew more than 90,000 visitors to the centre during the Easter holiday and summer vacation breaks.

# SALES PROMOTION/ TRAFFIC ACTIVATION



IAPM X'MAS 'STAR WARS: THE FORCE AWAKENS' EXHIBITION IAPM MALL SHANGHAI, CHINA

OWNER/MANAGEMENT COMPANY: SUN HUNG KAI PROPERTIES



MICKEY AND MINNIE FANTASY CHRISTMAS JOURNEY SHANGHAI IFC MALL SHANGHAI, CHINA

OWNER/MANAGEMENT COMPANY: SUN HUNG KAI PROPERITES

### SILVER AWARD WINNER



SM FEB 30TH ANNIVERSARY SALE SM PRIME HOLDINGS, INC. PASAY CITY, PHILIPPINES



TARGET TOY SALE ST. MARYS VILLAGE ST. MARYS, AUSTRALIA

OWNER/MANAGEMENT COMPANY: MIRVAC

## SILVER AWARD WINNER



FLAT 50% SALE ON 250 BRANDS VIVIANA MALL THANE, INDIA

OWNER/MANAGEMENT: SHETH DEVELOPERS & REALTORS

iapm mall's holiday campaign featuring the 'Star Wars: The Force Awakens' shoppertainment event generated significant traffic and sales increases and extensive online and traditional media attention. Shanghai ifc Mall drew more than 3.5 million visitors to its enchanting Fantasyland event combining fashion, art and entertainment and featuring Disney's most iconic characters: Mickey and Minnie Mouse. To celebrate its 30th anniversary, SM Supermall launched its yearlong festivities with the 'Feb 30th Anniversary Sale', a grand-scale event featuring a variety of '30 themed' promotions and discounts

St. Marys Village incented customers to 'Spend to Enter' in the weeks leading up to the 'Target Toy Sale' for an opportunity to become a 'Trolley Dash' racer and shop before any other customer in the country.

Viviana Mall's endof-season sales promotion 'Flat 50% Sale on 250 Brands' featured extended mall hours, free public transit and the opportunity for qualifying shoppers to win one of three new cars.

# NEW DEVELOPMENTS



THE RICKSHAW WALA RETURNS VIVIANA MALL THANE, INDIA

OWNER/MANAGEMENT COMPANY: SHETH DEVELOPERS & REALTORS



WTC MORE KISSMAS WTC MORE HONG KONG

OWNER: SUN HUNG KAI PROPERTIES MANAGEMENT COMPANY: SUN HUNG KAI REAL ESTATE AGENCY LIMITED



AEON MALL KYOTO KATSURAGAWA KYOTO, JAPAN

OWNER: SUMITOMO MITSUI
TRUST BANK, LTD.
DEVELOPER: AEON MALL CO., LTD.
DESIGN ARCHITECTS: TAKENAKA
CORPORATION/D-BRAIN INSTITUTE
PRODUCTION ARCHITECTS:
TAKENAKA CORPORATION/
TOYO ARCHITECTS AND
ENGINEERS OFFICE



AEON MALL OKAYAMA OKAYAMA, JAPAN

OWNER: SUMITOMO MITSUI TRUST BANK, LTD. DEVELOPER: AEON MALL CO., LTD. DESIGN ARCHITECTS: SEMBA CORPORATION PRODUCTION ARCHITECTS: OHMOTO GUMI CO., LTD., ARCHITECTURAL OFFICE

SILVER AWARD WINNER



AEON MALL OKINAWA RYCOM NAKAGAMI-GUN, JAPAN

OWNER/DEVELOPER: AEON
MALL CO., LTD.
DESIGN ARCHITECTS:
LAGUARDA.LOW ARCHITECTS/
D-BRAIN INSTITUTE/
TECH R&DS
PRODUCTION ARCHITECTS:
TAKENAKA CORPORATION

To combat the trend of rickshaw drivers refusing fares to their centre, Viviana Mall created a dedicated rickshaw stand and rewarded drivers dropping off shoppers with coupons redeemable for groceries.

Facing a competitive retail environment, wtc More launched its "Kissmas" campaign – leveraging a lipstick theme to introduce its new "Beautc" cosmetic zone – attracting the attention of the city's cosmetics connoisseurs. The successful campaign introduced a number of unique beauty brands to Hong Kong.

Strategically located near railway stations, a regional bus terminal and multiple highways, AEON MALL Kyoto houses more than 200 specialty stores, dining options and a threestorey AEON Style retailer.

Okinawa's AEON MALL incorporates an open-air village with a five-level mall and houses more than 220 specialty stores and 60 food and beverage outlets. It is anchored by a three-story AEON Style retailer. AEON MALL's ninestory regional mall in the centre of Okayama is the largest multistorey commercial facility in Western Japan. It houses more than 340 retailers, including many first-tomarket brands.

## **NEW DEVELOPMENTS**

## **GOLD AWARD WINNER SILVE**R AWARD W**inner**



CENTRALPLAZA WESTGATE NONTHABURI, THAILAND

OWNER/DEVELOPER: CENTRAL PATTANA, PLC DESIGN/PRODUCTION ARCHITECTS: AMA DESIGN STUDIO CO., LTD.



EAST VILLAGE ZETLAND, AUSTRALIA

OWNER/DEVELOPER: PAYCE CONSOLIDATED LIMITED DESIGN ARCHITECTS: KOICHI TAKADA ARCHITECTS PRODUCTION ARCHITECTS: TURNER ARCHITECTS



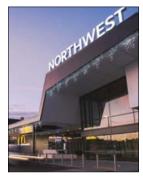
LOTTE WORLD MALL SEOUL, SOUTH KOREA

OWNER/DEVELOPER: LOTTE CORPORATION **DESIGN ARCHITECTS:** KPF, BENOY, LEONARD **DESIGN ARCHITECTS** PRODUCTION ARCHITECTS: SUHAN ARCHITECTS



THE MIXC, QINGDAO, CHINA QINGDAO, CHINA

OWNER: CHINA RESOURCES LAND (SHANDONG) LIMITED **DESIGN ARCHITECTS:** BENOY, LTD.



NORTHWEST SHOPPING CENTRE AUCKLAND, NEW ZEALAND

OWNER/DEVELOPER: STRIDE PROPERTY DESIGN/PRODUCTION ARCHITECTS: THE **BUCHAN GROUP** 

With direct access to major roads and public transit, CentralPlaza Westgate is optimally located to serve the population of 13 million people residing in and around Bangkok, as well as the city's many visitors.

East Village is an urban retail, residential and commercial precinct, combining leadingedge apartments with a uniquely vibrant marketplace for people to meet, shop, dine or enjoy a range of leisure activities.

LOTTE WORLD MALL is the result of more than 15 years of planning to provide the ultimate one-stop destination for shopping, entertainment, dining and recreation within a world-class environment

Occupying an area of 450,000sqm, Qingdao's The MixC retail mall houses the most extensive range of retail, food and beverage, entertainment, educational and cultural offerings available in China.

NorthWest Shopping Centre's modern design innovatively integrates 100 specialty stores, including some of NZ's most iconic retailers, with a variety of common areas, public amenties and respite areas.



# RENOVATIONS/ **EXPANSIONS**



SM MEGA FASHION HALL MANDALUYONG, PHILIPPINES

OWNER: SM PRIMES HOLDINGS DEVELOPER: FIRST REALTY DEV. CORP. **DESIGN ARCHITECTS:** ARQUITECTONICA PRODUCTION ARCHITECTS: W.V. COSCOLLUELA & ASSOCIATES



D-PARK HONG KONG

OWNER/DEVELOPER: NEW WORLD DEVELOPMENT **COMPANY LIMITED DESIGN ARCHITECTS:** BENOY, LTD. PRODUCTION ARCHITECTS: LWK & PARTNERS (HK), LTD.



SUNWAY PUTRA MALL KUALA LUMPUR, MALAYSIA

OWNER: RHB TRUSTEES BERHAD (AS TRUSTEE FOR SUNWAY REIT) **DEVELOPER: SUNWAY** IFM SDN BHD **DESIGN ARCHITECTS:** AEDAS PTE, LTD. PRODUCTION ARCHITECTS: SA ARCHITECTS SDN BHD

SILVER AWARD WINNER



MACQUARIE CENTRE NORTH RYDE, AUSTRALIA

OWNERS: AMP MACQUARIE PTY LYD. AMPC DIVERSIFIED PROPERTY FUND, AMPCSC FUND DEVELOPER: SCENTRE GROUP MANAGEMENT COMPANY: AMP CAPITAL SHOPPING **CENTRES DESIGN ARCHITECTS:** SCENTRE GROUP

Megamall's newest expansion wing includes a centrally located wedge-shaped atrium - a bright and airy multipurpose space ideal for hosting artistic performances, exhibitions, fairs, and product launches.

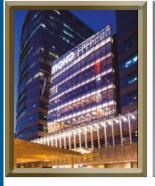
D-PARK's HK\$700 million renovation project included extensive upgrades to the three-storey centre and a rebranding campaign positioning the centre as 'The World's First Multiple Intelligence Kids Mall'.

After a two-year refurbishment project, the Sunway Putra Mall comprises an eight-story retail mall housing more than 400 local and international brands, a hotel, an office tower and six levels of parking.

The newly redeveloped Macquarie Centre houses a vast array of local and international brands, aspirational fashion retailers, unique leisure and lifestyle retailers, and a variety of fresh-food offerings.

# RENOVATIONS/ **EXPANSIONS**

**GOLD AWARD WINNER SILVE**R AWARD W**INNER** 





MOKO HONG KONG

OWNER: KIMROSE INVESTMENTS, LTD. DEVELOPER: SUN HUNG KAI PROPERTIES, LTD. MANAGEMENT COMPANY: KAI SHING MANAGEMENT SERVICES, LTD. DESIGN/PRODUCTION ARCHITECTS: AEDAS

TIN SHING MARKET HONG KONG

OWNER/DEVELOPER: LINK ASSET MANAGEMENT LIMITED **DESIGN ARCHITECTS: CYS** ASSOCIATES (HONG KONG), LTD.

Following a six-year redevelopment project that included extensive refurbishment to its interior and exterior infrastructure, the newly branded MOKO centre has become an iconic city landmark.

The revitalized Tin Shing Market incorporates international and modern design elements into a traditional local fresh market to provide enhanced sightlines, circulation and customer service facilities.







# AWARD CATEGORIES

## TRADITIONAL MARKETING

**Advertising:** Strategic communications that advertise a shopping centre or company to its target market(s). This may include efforts in a single medium or those in a multimedia series or campaign.

**Business-to-Business (B2B):** Marketing communications initiated by a shopping centre and directed to other businesses (not consumers), such as retailers, specialty retailers, trade groups, investors, suppliers or other targeted commercial interests.

**Cause-Related Marketing:** A single or ongoing event, programme or project that primarily benefits a charitable or community need, interest or cause.

**Emerging Technology:** The most current and innovative use of website, mobile, interactive or any other online component that creates a brand experience.

**Grand Opening, Expansion & Renovation:** A comprehensive marketing campaign intended to introduce or reposition a new, expanded or renovated shopping centre.

**Integrated Digital Campaigns:** Programmes consisting of an integrated online, digital or social media campaign executed as a significant component of an in-mall event or sales promotion.

**Marketing Positioning & Brand Awareness:** This category is for sustained and consistent marketing campaigns that contain multiple integrated elements that are implemented to position an overall centre or a merchandise category within a centre to its target audience.

**Public Relations & Events:** A planned public relations programme, event or initiative intended to primarily benefit the commercial interests of a shopping centre or company.

## **DESIGN & DEVELOPMENT**

The Design & Development category recognises retail properties for their overall design qualities and creativity in development through renovation or expansion of an existing property or in innovative design of a new retail project.

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